

Dear Parents and Guardians.

Subject: Updating Direct Debit Details

We are pleased to announce that from Monday 29 January 2024 all automatic payments for Learn to Swim (LTS) enrolments will be processed by Ezidebit from your nominated bank account or credit card.

Ezidebit is one of Australia's leading providers of automatic payment products. You can be assured that you are dealing with a highly professional team at Ezidebit and for your peace of mind here a just a few of the reasons why:

- Ezidebit is Level 1 PCI DSS Compliant, and that ensures the highest standards of security possible for the storing, processing and transmitting of cardholder data:
- Ezidebit is an Australian Financial Services Licensee (AFSL No. 315388);
- Ezidebit is a member of the Australian Payments Network (APN) and a BECS (Bulk Electronic Clearance System) Participant.

As part of this change, you will need to login to your Customer Portal and update your payment details (bank account or credit card) for direct debit.

Surcharges are as follows:

Bank Account: N/A

Visa and Mastercard: **N/A** Dishonour Fee: **\$5.50**

Here is a link to the Ezidebit <u>Service Agreement</u> for your records. Please be aware that your credit card statement description will appear as **Ezi*MGGSArtemisCentr**

If you have any questions about the above, please do not hesitate to contact us. We look forward to continuing to provide you with first-class facilities and outstanding service.

Kind regards,

Artemis Services Team